



FRIMO *Service*

Plastics
Technologies
in Motion.





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Technologies
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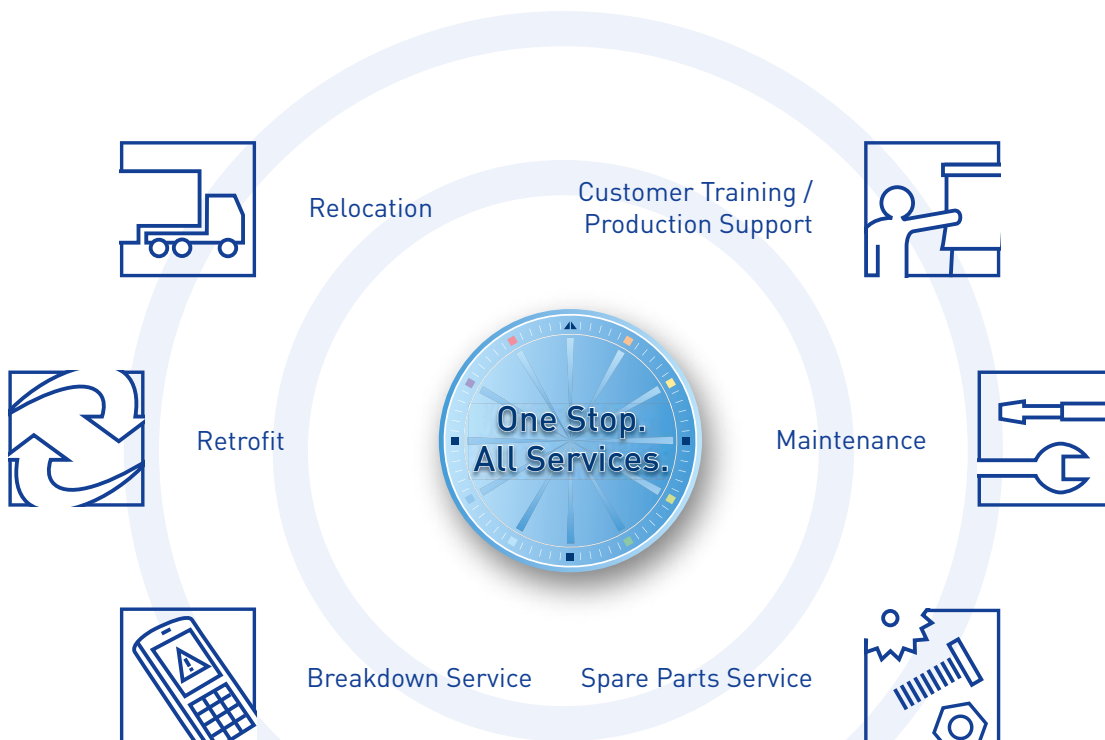
FRIMO – One Stop. All Services.

FRIMO is one of the leading suppliers of manufacturing equipment to produce high-quality plastic components for various applications and industries. The product range varies from PU processing and flexible trimming, punching, pressing, forming, right through to thermoforming, laminating and edgelifolding. Gluing and joining of plastics complete the product offering. Depending on the application, FRIMO can provide you with standard tools and equipment, tailor-made production solutions or cross-technology turnkey projects. As a supplement to this, FRIMO provides a wide range of services.



FRIMO Technology and Service Competence – For all-around satisfied customers

FRIMO Service offers you a comprehensive range of services for all our plastic processing technologies as well as for equivalent products from third-party suppliers. From hands-on customer trainings and on-site support, regular inspection and maintenance works with efficient spare parts management to fast emergency support, you receive all those services from a single source. Modernization and relocation of machines and plants complement the FRIMO Service portfolio. The consideration of overall life-cycle costs, the fast and flexible response as well as the availability of qualified personnel and critical spare parts are always a matter of priority, for all-around satisfied customers.





Added value through bundled service activities

FRIMO Service – The right scope – The right time – The right place

As your technology and service partner, FRIMO can support you right from the start, the project planning phase, to minimize risks and optimize life cycle costs. Furthermore, the broad range of services can be exactly designed to optimally suite your needs.

Therefore FRIMO Service offers you various contracts with different levels of scope and responsibility, e.g.

- Individual contracts
- Framework contracts
- Multi-annual contracts
- Outsourcing contracts
- Maintenance contracts

Benefit from an individual and comprehensive service, right from the beginning!

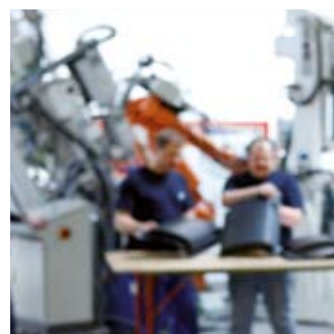
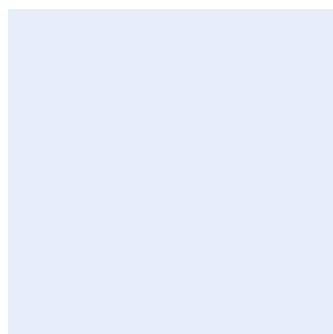
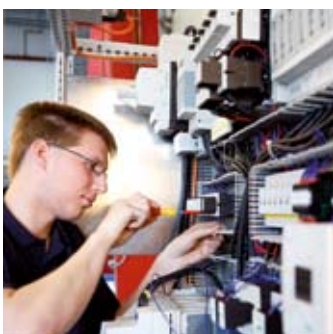


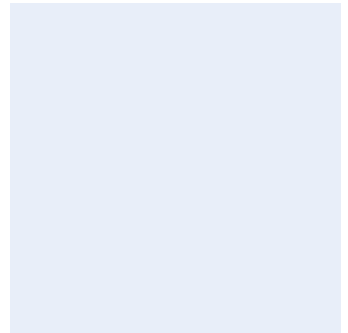
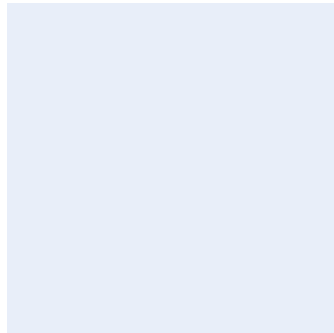
	Customer Training / Production Support	Individual offer	Full-Service Contract
	Maintenance	Individual offer	Full-Service Contract
	Spare Parts Service	Individual offer	Full-Service Contract
	Breakdown Service	Individual offer	Full-Service Contract
	Retrofit	Individual offer	Full-Service Contract
	Relocation	Individual offer	Full-Service Contract

0%

Range of different options according to customer needs

100%





Customer Training / Production Support

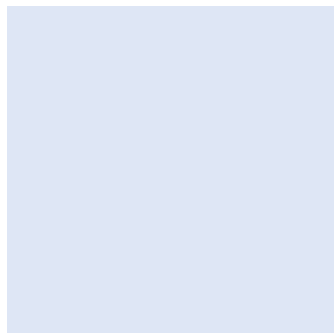
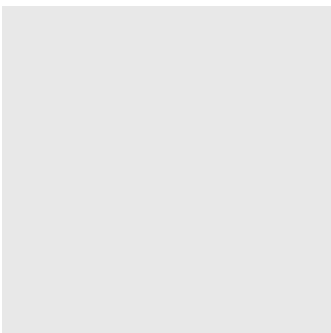
Your employees' know-how and skills play an important role in guaranteeing a trouble-free production. FRIMO *Service* supports you in this matter with a broad offering, ranging from hands-on operator instructions, tailor-made machine and maintenance trainings to specialized process engineering lectures. If necessary, FRIMO service specialists can be located directly at your site for production support.

FRIMO product and service portfolio:

- Hands-on operator instructions
- Tailor-made machine and maintenance trainings
- Special lectures on process engineering
- On-site assignment of FRIMO service specialists, e.g. for SOP support or as back-up solution



Maintenance



An optimal maintenance concept depends on many individual factors. FRIMO *Service* not only helps you to analyse your current situation and to define the appropriate measures and time intervals but also executes those activities as well, always taking the overall life-cycle costs, availability and safety into consideration. By this you are able to reduce your risks and improve productivity and product quality.

FRIMO product and service portfolio:

- Development of optimal maintenance concepts
- Regular inspection of tools and machines with corresponding documentation
- Scheduled periodic or preventive maintenance of tools and machines
- Condition-based maintenance on the basis of inspection results



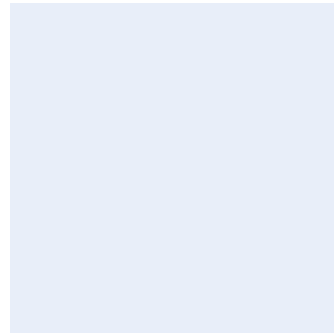
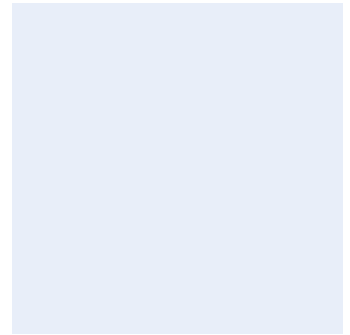


Spare Parts Service

With an efficient spare parts management the FRIMO service specialists ensure, that wear and tear materials as well as spare parts in original quality are available for you as quickly as possible. By this costly down times can be reduced. Moreover, your procurement and the corresponding logistic processes can be simplified.

FRIMO product and service portfolio:

- Fast identification and delivery of wear and tear materials as well as spare parts
- Wear and tear materials as well as spare parts in original quality
- Individual spare part packages
- Consignment stock of wear and tear materials as well as spare parts

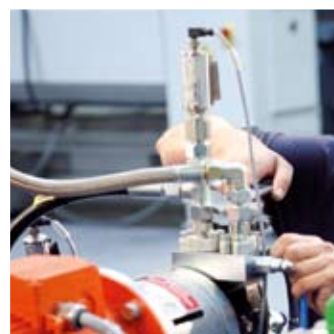
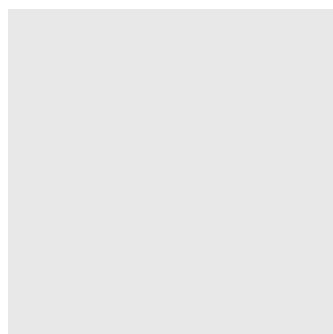


Breakdown Service

Even if an emergency does occur, FRIMO *Service* is at your side - with hotline, remote diagnosis via data link or ad hoc on-site support. Thanks to your tailor-made service agreement with FRIMO, you will be on the safe side.

FRIMO product and service portfolio:

- Competent telephone support
- Prompt assistance with remote diagnosis via data link
- Fast and flexible emergency on-site support



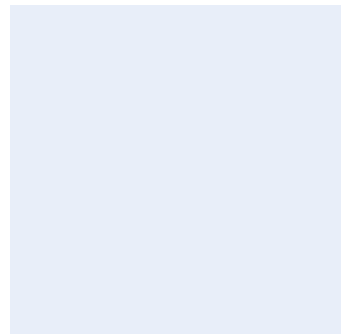
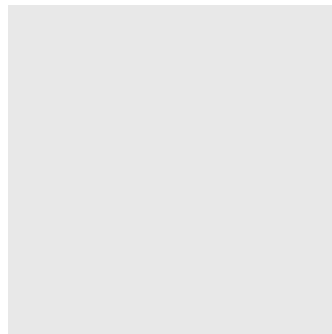
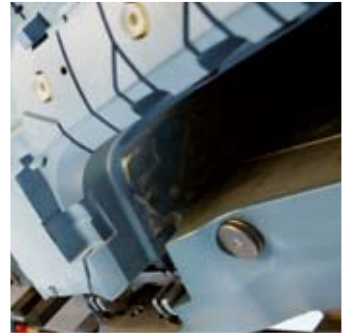


Retrofit

New doesn't always mean better. For this reason, it might be beneficial to modernize existing machines and components or use them for new projects and applications. From software updates and control system replacements up to entire overhauls - FRIMO Service supports you not only in the identification and modification of the relevant equipment, but also brings it up to the required technical level.

FRIMO product and service portfolio:

- Identification and evaluation of existing machines and components
- Modernizations
- Modifications
- Integration of the re-usable equipment into new installations

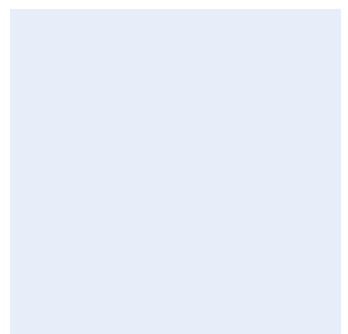
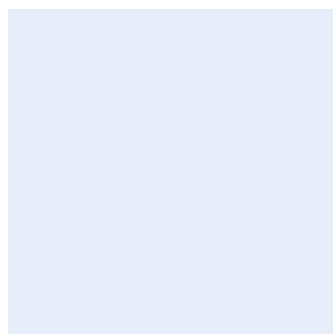


Relocation

Rely on the expertise of FRIMO service specialists when it comes to relocating your production equipment. Regardless of whether it involves FRIMO machines or not, FRIMO Service can handle the entire project, from dismantling and transport, right through to re-assembly and start-up at the new location. By this you conserve your own resources and minimize your risk.

FRIMO product and service portfolio:

- Relocation of existing and available FRIMO machines and components
- Relocation of existing and available equipment from third-party suppliers (after an analysis)
- Integration of the equipment into a new manufacturing line



FRIMO – Your Service Partner



Benefit of a strong partnership

FRIMO is your competent partner when it comes down to reliability, quality and safety. With the FRIMO service teams you have experienced and qualified specialists at hand, who professionally support you in all service matters.

- The right service.
- The right scope.
- The right time.
- The right place.

Let us convince you, give us a call!



Benefits

- Comprehensive and tailor-made services from a single source
- Increased production reliability and productivity
- Reduction of downtimes and defective products
- Improved safety and product quality
- Reduction of the overall life-cycle costs
- Efficient spare parts management
- Optimized maintenance
- Lower investment costs
- Minimization of risks
- Fast response time
- Competent and experienced personnel

Your Service Teams

FRIMO Lotte *PU Processing / Flexible Trimming*



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FRIMO Sontra *Punching / Pressing / Forming*



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FRIMO Freilassing *Thermoforming / Laminating / Edgefolding / Gluing*



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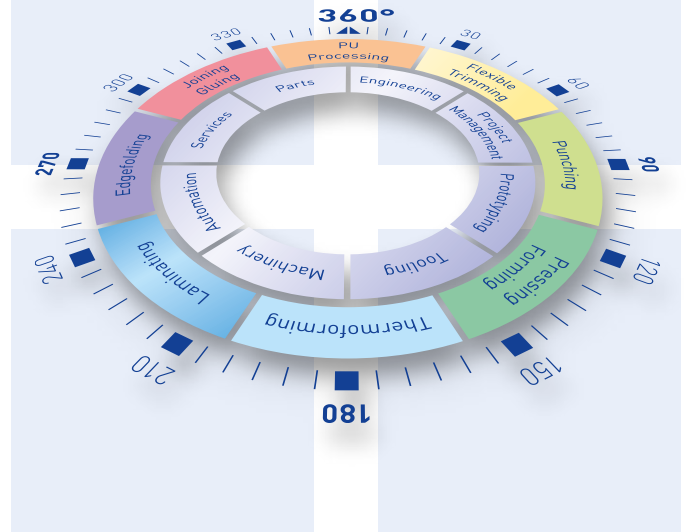
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